Volunteer role:
Technology Volunteer

Location:
Across Surrey (home visits to clients)

Role Overview:

Our volunteers are essential to the services we provide. As a Technology Volunteer, you will support people who are blind, partially sighted, or have combined sight and hearing loss to use technology confidently and independently in their own homes. This is a rewarding opportunity to develop your technical and interpersonal skills, while making a meaningful difference in people's lives. You'll also gain valuable experience with specialist assistive technology.

Key Responsibilities

You'll support a wide range of practical technology needs, which may include:

- Helping with the set up of email and internet access

- Supporting use of accessibility features on Apple, Android, and Windows devices

- Installing Amazon Echo and Google Nest smart speakers

- Troubleshooting issues such as printer errors, internet connectivity, or other problems

- Installing and configuring specialist assistive technology hardware and software

Skills and Experience:

- Confident with a broad range of technologies

- Friendly, flexible, and empathetic

- Excellent communicators with good listening skills

- Patient and understanding of the needs of those with visual and/or hearing impairments

- Willing to undergo relevant training and follow safeguarding procedures

Training and Support Provided:

- Sensory Awareness Training

- Drop in monthly BSL sessions.

- Reimbursement of agreed travel and volunteer expenses.

- Opportunities for further training and involvement in community events.

- Sighted guide training

- Safeguarding training

Volunteers who support people who are Deaf, hard of hearing or deafblind may have skills in the following areas:

- BSL level 2 or above

- Lip reading

- Sign Supported English

- deafblind visual frame/ hands on signing

Volunteers are required to have an enhanced check via the Disclosure and Barring Service (DBS). Sensory Services by Sight for Surrey would apply for this on your behalf at no cost to yourself.

To apply for this role, please visit our website at https://sightforsurrey.org.uk/get-involved/volunteering/