



## **JOB PROFILE**

### **POST IDENTIFICATION**

Vision Rehabilitation Specialists

### **REPORTS TO**

Operational Team Manager/ Senior Sensory Specialist Worker

### **JOB PURPOSE**

To provide an assessment, rehabilitation and reablement service to people with vision impairment (VI), dual sensory loss (DSL) and their carers.

### **PRINCIPAL ACCOUNTABILITIES**

1. Provide information, support, and advice for people with a visual impairment/dual sensory loss and their families and/or carers.
2. Undertake a range of assessments with people with a visual impairment/dual sensory loss.
3. Plan individual outcome-focused training programmes with people, teach skills and evaluate outcomes to provide a rehabilitation/reablement service to include the following key components:
  - Employment – retention, access, return to employment.
  - Reablement
  - Emotional support
  - Daily Living Skills
  - Mobility
  - Environmental management
  - Communication
  - Assistive Technology
4. Work in partnership with Social Care Teams taking responsibility for being a “named link worker”, work in partnership and refer on to other multi-disciplinary agencies.

5. Provide awareness training.
6. Organise group work including supervising volunteers where appropriate.
7. Produce Communication Plans, Section 9 Assessments, Support Planning and accurate records.
8. Organise and manage ad hoc projects.
9. Qualified (recently qualified) Vision Rehabilitation Specialist/ (ROVI).

## **WORK CONTEXT**

The Assessment & Rehabilitation Team is contracted by Surrey County Council to deliver statutory services for people with VI/DSL. The post-holder applies Surrey County Council's eligibility criteria and adhere to legal requirements e.g. Care Act 2014, Carers Act, Safeguarding Adults, Data Protection Act, as well as Sensory Services by Sight for Surrey policies and procedures. The post-holder will adhere to the General Social Care Council Code of Conduct for Social Care Workers.

Adult Social Care services use the 'personalisation' approach to providing support and services to older people and people with disabilities, putting people at the heart of the process and more in control of the care and support they receive. You will provide a person led service from the perspective of a person with a vision impaired/dual sensory loss and seek ways of providing flexible services that offer choice and control wherever possible.

Sensory Services by Sight for Surrey are committed to delivering high quality, empowering and innovative services within a changing funding environment. Bringing your specialism, you will join a multi-disciplinary team that is person led, flexible with a 'can do' attitude to meet the needs of the people we support.

## **COMPETENCIES REQUIRED**

### Strategic Management/Operational Service Planning/Forward Planning

Understanding the overall aims and objectives of the team and how these contribute to our strategic plan. Planning their work and to meet agreed targets, standards, and people we support needs. Working within agreed procedures to achieve team and personal objectives. Thinking ahead and identifying where and how their work impacts on the work of the team.

### Inspiration

Valuing and supporting others and motivating them towards the pursuit of a common goal.

### Making things happen

Achieving agreed goals and targets. Managing their own time and available resources effectively. Collaborating with others to make things happen. Managing crises effectively.

### Communication

Communicating verbal and written information to the right people in a positive, accessible, timely and clear manner. Listening actively, demonstrating their understanding of communications they receive and responding to them appropriately. Listening to the other person's point of view. Communicating with people with Dual Sensory Loss.

### Developing Others/Team Development

Sharing their knowledge and skills with others. Supporting others in their development and contributing positively to team development.

### Managing Change/Embracing Change

Seeking ways to continuously improve their own performance. Suggesting where improvements in service could be made. Is open to new ways of doing things. Adapting positively to changes and feeding back the impact of changes to their manager, where appropriate. Working with people in a personalised way.

### Personal Impact

Presenting themselves effectively. Striving to develop the competencies they require to do their job. Showing integrity, honesty and professionalism and the ability to be flexible when necessary. Respecting the opinion and expertise of others.

### Customer Focus

Building good professional relationships with people we support. Endeavouring to understand what the person wants and being responsive to their needs and offering a personalised service. Responds positively to their feedback.

### Use of Technology and Management of Remote Teams

Using relevant technology proactively and effectively to do their job and, wherever possible, to deliver services.

## **KNOWLEDGE/SKILLS/QUALIFICATIONS**

- Diploma in Higher Education Visual Impairment Rehabilitation Studies (or equivalent)

- IT competence and confidence, including all Microsoft packages, a range of databases, smart technology, and various apps to maximise independence.
- Communication skills for working with people with sensory loss.
- Basic counselling skills e.g. listening, reflecting, summarising.

## **WORKING ENVIRONMENT**

Home based role/office/clients' homes/other e.g. hospitals, Social Care Teams  
 Ability to travel extensively throughout Surrey.

### **VERIFICATION:**

Post-holder .....(Signature)

Name in capitals .....Date: .....

Line Manager .....(Signature)

Name in capitals .....Date .....