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Technology Volunteer

About the role

Our volunteers play a crucial role in our organisation, enabling us to provide a diverse range of services to the people we support. By offering our clients support to use technology in their own homes you will develop your communication and interpersonal skills and make a vital difference to the people you assist, helping them to be as independent as possible. Volunteers will have the opportunity of learning about specialist assistive technology used by blind and partially sighted people and how to install and configure it for best performance, thus developing their skill set.

Time Commitment

This role would suit someone wanting to volunteer on an ad hoc basis as the needs of those we support can fluctuate. In order to ensure a member of staff is available in case of a safeguarding concern, we ask that visits take place Mon-Fri between 9am – 4pm.

Benefits

Sensory Services by Sight for Surrey will reimburse travel expenses incurred through your role with us. We also hold regular social events and an annual celebration event which allows our volunteers to meet each other. As an organisation we are committed to regularly offering ongoing training to volunteers based on feedback they give us, such as dementia training and safeguarding training.



www.sightforsurrey.org.uk

Rentwood School Lane Fetcham Surrey KT22 9JX

Patron: Dame Judi Dench, CH, DBE President: Michael More-Molyneux, Lord Lieutenant of Surrey Chairman: Christine Wilmshurst Chief Executive: Clare Burgess

Sight for Surrey is the trading name of Surrey Association for Visual Impairment. Registered Charity no. 1121949 Company Registered in England & Wales no. 06309405 GB VAT no. 678724091

Requirements

Do you have great knowledge of Technology and could use this to support the work of our Access Technology Trainer?

We are looking for volunteers who are flexible, friendly, have strong communication and listening skills and show patience and empathy to those who may be blind, partially sighted and occasionally those with combined sight and hearing loss.

The role can include any of the following:-

- Customisation of the Windows Operating System to meet the specific needs of individuals
- Supporting service users in the use of email and web browsing
- Supporting service users with Accessibility options found on Apple and Android Smartphones and Tablets, as well as Windows 10 desktop and laptop computers
- Installation of Amazon Echo and Google Nest Smart Speakers
- Analytical skills, troubleshooting common issues such as printer errors, broadband connections and computer hardware failures
- Installation and configuration of specialist hardware and software
- Reporting to and liaising with the Access Technology Trainer

You may be asked from time to time if you are able to support other volunteer roles including one to one support with vulnerable adults. Please be aware that volunteers are required to have an enhanced check via the Disclosure and Barring Service (DBS), and join the DBS Update Service to ensure that regular checks can be undertaken during your volunteering service. Sensory Services by Sight for Surrey would apply for this on your behalf at no cost to yourself.



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