

Technology Volunteer



About the role

Our volunteers are an essential part of our organisation, enabling us to provide a wide range of services to clients throughout Surrey. By offering our clients support to use technology in their own homes you will develop your communication and interpersonal skills and make a vital difference to the people you assist, helping them to be as independent as possible. Volunteers will have the opportunity of learning about specialist assistive technology used by blind and partially sighted people and how to install and configure it for best performance, thus developing their skill set.

Time Commitment

This role would suit someone wanting to volunteer on an ad hoc basis as the needs of our clients can fluctuate. In order to ensure a member of staff is available in case of a safeguarding concern, we ask that visits take place Mon-Fri between 9-5.

Requirements

Do you have great knowledge of Technology and could use this to support the work of our Access Technology Trainer?

We are looking for volunteers who are flexible, friendly, have strong communication and listening skills and show patience and empathy to those with vision impairment and occasionally those with combined sight and hearing loss.

The role can include any of the following:-

- Customisation of the Windows Operating System to meet the specific needs of individuals
- Supporting service users in the use of email and web browsing
- Supporting service users with Accessibility options found on Apple and Android Smartphones and Tablets, as well as Windows 10 desktop and laptop computers

- Installation of Amazon Echo and Google Nest Smart Speakers
- Analytical skills, troubleshooting common issues such as printer errors, broadband connections and computer hardware failures
- Installation and configuration of specialist hardware and software
- Reporting to and liaising with the Access Technology Trainer.

Benefits

Sight for Surrey will reimburse travel expenses. For car users we pay 45 pence a mile for the journeys you undertake on behalf of the organisation. For those using public transport we would require tickets or proof of payment. We also hold regular social events and an annual awards evening which allows our volunteers to meet each other.

Please be aware that due to the nature of the role, volunteers are required to have an enhanced police check via the Disclosure and Barring Service. Sight for Surrey would apply for this on your behalf at no cost to yourself.

Apply here (link to online form added)