



Phone Befriender

About the role

Our volunteers are an essential part of our organisation, enabling us to provide a wide breadth of services to our service users. By becoming a phone befriender you can develop your communication and interpersonal skills. You will make a vital difference to the people you contact by reducing their sense of loneliness and social isolation.

Time Commitment

This role requires a weekly commitment at a time to be agreed by both you and our client. We will regularly make contact with you both to see how the relationship is building and would ask you to commit to a weekly call for the minimum of 12 weeks.

Benefits

Sight for Surrey is committed to developing and supporting our volunteers; our volunteering staff team will keep in regular contact with you and ensure you have induction training, around safeguarding and boundaries and who to contact if you have any concerns.

Sight for Surrey will pay expenses should you incur costs for your volunteering calls and travel expenses to attend training (45p per mile).

Requirements

We are looking for friendly, reliable individuals who have strong communication and listening skills.

All telephone calls should wherever possible take place between the hours of 9.30am and 4.30pm, Monday to Friday, this will ensure that Sight for Surrey staff can address any issues that may arise. We will also provide you with a simple process for out of hours too.

Please be aware that due to the nature of the role, volunteers are required to have an enhanced police check via the Disclosure and Barring Service. Sight for Surrey would apply for this on your behalf at no cost to yourself.