



SENSORY SERVICES

BY

SIGHT FOR SURREY

Supporting and enabling people who are Deaf, hard of hearing, blind, partially sighted and deafblind to lead full and independent lives



www.sightforsurrey.org.uk

Who we are

Sensory Services by Sight for Surrey is an inclusive organisation dedicated to enabling and empowering people who are Deaf, hard of hearing, blind, partially sighted and deafblind.



We were founded in 1922 when we first started assisting blind and partially sighted soldiers returning from war and we have continued to help people in Surrey who are Deaf, or have a sight or hearing impairment. People are at the heart of everything we do. We champion independence, where people thrive in their communities and achieve their aspirations. We offer expert support, services, and advice across Surrey, delivering our services to over 8,000 people in homes, communities, and from our main office hub.

How to contact us

Voice Line: 01372 377701 | **SMS:** 07860 026269

Email: info@sensoryservices.org.uk

Skype: [sensory.services](https://www.skype.com/join/sensory.services)

FaceTime: dutysw@sensoryservices.org.uk

Sensory Services by Sight for Surrey, Rentwood,
School Lane, Fetcham, KT22 9JX

www.sightforsurrey.org.uk



How we help

People who are Deaf, or have a sight or hearing impairment, can unfortunately become incredibly isolated but our specialist teams of qualified and skilled professionals support each individual by arming them with the **knowledge**, **equipment** and **confidence** to live and work fulfilling and independent lives.



In addition, we provide a wide range of activities and events throughout the year that will connect people we support with others in a similar situation. Visit www.sightforsurrey.org.uk for our calendar of events.



Vision Impaired Services

We are there to support people who are losing their sight, and those registered blind or partially sighted, with practical help for day to day living throughout a person's lifetime. We

work in local hospitals where our Eye Clinic Liaison Officers (ECLOs) will expertly guide them through the process of accessing the right benefits and services to help make life easier. They also provide much needed emotional and practical support that comes with vision impairment, whether the individual is born with an impairment or blind, or it is acquired later in life.



Our specialist rehabilitation workers deliver bespoke support so people can learn life skills to help them on a

daily basis. For example a route to the supermarket or their favourite takeaway, or how to prepare and cook a meal. Sight loss can change over time as can technology, gadgets and types of benefits; we keep up to date with all these systems so that we offer the right advice at the right time.





Technology Support

We also provide IT assistance to anyone who is blind or partially sighted. We show them how to use software on their phone, computer and other devices to help them to

be independent and stay connected with family and friends and upskill in technology.

A wealth of tutorials are available to download via our website **www.sightforsurrey.org.uk**.



Sensory Impairment Resource Centre

We have a showroom in the heart of Surrey with a large selection of hearing and low vision equipment with experts to help people find the most

useful and suitable equipment for their needs. From talking scales to liquid level indicators, vibrating alarm clocks and doorbells to digital magnifiers, we have an Aladdin's cave of gadgets to help. Please contact our Helpdesk on 01372 377701 for an appointment.





Deaf Services

We provide specialist social work services and community support to all Deaf adults over the age of 18 in Surrey. The Deaf services team of qualified social workers

and community officers work with Deaf individuals, families, or carers to help people access everything they need.

Our specialist social workers have detailed knowledge and understanding of the issues that can affect a person who is Deaf and they have the skills and experience to work with Deaf people, whatever their choice of communication.



Interpreting Communications

We provide a range of communication professionals for people who are Deaf, deafened, deafblind, hard of hearing and those with combined sight and hearing loss in order to meet their communication needs.



From Communicator Guides and British Sign Language interpretation to haptic communication, we've got it covered.



Hard of Hearing Services

Our Hearing Loss Advisors provide information and support to assist people to manage their hearing impairment. The specialist team work with individuals, families and groups providing information about hearing loss, communication skills training, equipment and technology support.



Deafblind Services

In addition to our other sensory services, we have specialist Communicator Guides to support deafblind people so their impairment does not become a barrier to understanding and being understood.

Our qualified Communicator Guides use a range of communication methods including 'hands on finger signing' and haptic communication. We run events for deafblind people so they can experience the same activities as hearing and sighted people. We have a social intervener service that assists young people with combined sight and hearing loss as they mature, helping them to develop their interests and independence.





Children and Young People

We help children and young people who are blind or partially sighted to maximise their life opportunities. Our qualified and experienced team ensures that children and young people

with vision impairment or multi-sensory impairment, and their families, receive a creative and innovative service that will help each child to reach their full potential and experience life as an independent individual. This is achieved through a programme of individual training and group recreational activities to suit all ages, including family support.

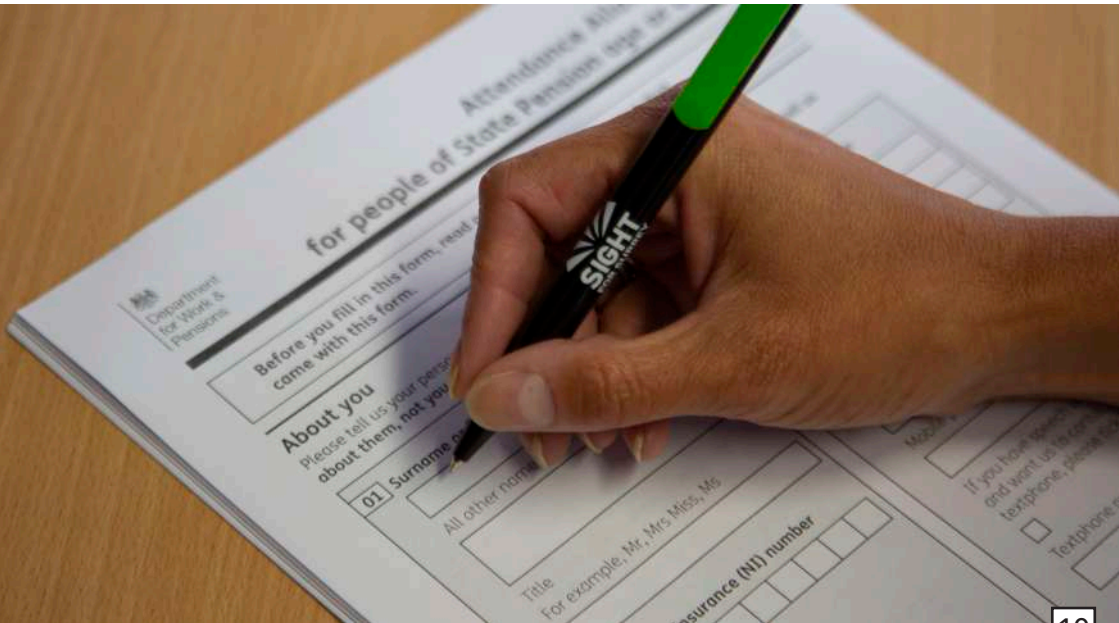


Advice, Information and Benefits

We provide advice, information and benefits support for people in Surrey who are Deaf, hard of hearing, blind, partially sighted and deafblind.

We work closely with many other organisations and charities to ensure all financial opportunities are open to the people we support.

As a result, many people have been able to receive the benefits they were entitled to. For advice, information or benefit entitlements, please contact us on 01372 377701, or see page 2 for another contact method.





Fundraising and Volunteering

Our Fundraising and Community Engagement teams work across Surrey to raise awareness of our services and to raise money to enable and assist events and activities. To enhance and

complement our practical services, we have a large number of volunteers, including volunteer drivers, telephone befrienders, home visitors and fundraisers.

If you would like further information on volunteering please email volunteering@sightforsurrey.org.uk or call our Helpdesk on 01372 377701.



Our mission is to empower and enable people to achieve their goals, overcome barriers and obstacles, and have the skills and confidence to navigate life. We offer expert support, services, and advice across Surrey delivering our work in homes, communities, and from our main office hub.

At the heart of our mission lies a deep commitment to equality. We advocate for accessibility and inclusion, to ensure that people who are Deaf, hard of hearing, blind, partially sighted and deafblind can lead full and independent lives. We work in partnership with the people we support, and collaborate with families, professionals, and community partners.

www.sightforsurrey.org.uk